**Exclusive Course for the Professionals of Insurance Industry in Uzbekistan** April 25, 2024

#### **Sustainability Management of Insurance Companies**

Masayuki Tanaka FALIA

# Agenda

- **1. Global Risk Overview**
- 2. Risk related to climate change
- **3. Climate Change Impact**
- 4. Risk related to biodiversity

5. Sustainability Management becomes effective by participating in UN Global Compact and PSI

6. Examples of Sustainability management of insurance companies in Europe, US and Japan

#### **1. Global Risk Overview**

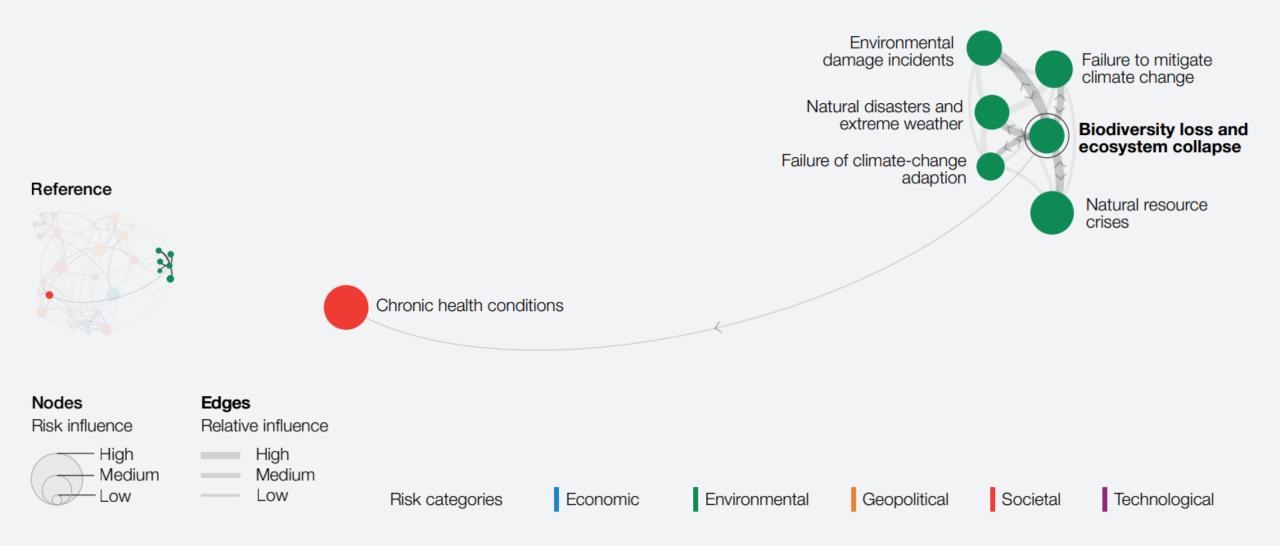
### **Global risks ranked by severity over the long term (10 years)**

1 <sup>st</sup>	Extreme weather events	6 <sup>th</sup>	Adverse outcomes of AI technologies
2 <sup>nd</sup>	Critical change to Earth systems	7 <sup>th</sup>	Involuntary migration
3 <sup>rd</sup>	Biodiversity loss and ecosystem collapse	8 <sup>th</sup>	Cyber insecurity
4 <sup>th</sup>	Natural resource shortages	9 <sup>th</sup>	Societal polarization
5 <sup>th</sup>	Misinformation and disinformation	10 <sup>th</sup>	Pollution

Risk categories Economic Environmental Geopolitical Societal Technological

https://www3.weforum.org/docs/WEF\_The\_Global\_Risks\_Report\_2024.pdf

### **Compounding environmental crises**



https://www3.weforum.org/docs/WEF\_Global\_Risks\_Report\_2023.pdf

#### **Climate change Impact on Ecosystem Structure**

	Changes in ecosystem structure			Species range shifts			Change	Changes in timing (phenology)		
Ecosystems	Terrestrial	Freshwater	Ocean	 Terrestrial	Freshwater	Ocean	Terrestrial	Freshwater	Ocean	
Global	High	High	High	High	High	High	High	High	High	
Africa	High	High	High	High	Lim. evidence	High	Lim. evidence	Low	Low	
Asia	High	Medium	High	Low	Medium	Lim. evidence	Low	Low	Medium	
Australasia	High	High	High	High	Lim. evidence	High	High	Lim. evidence	Low	
Central and South America	High	High	High	High	High	High	Lim. evidence	Lim. evidence	Low	
Europe	High	High	High	High	High	High	High	High	High	
North America	High	High	High	High	High	High	High	High	High	
Small Islands	High	High	High	High	High	High	High	Lim. evidence	Medium	
Arctic	High	Medium	High	High	High	High	High	Medium	High	
Antarctic	Medium	Lim. evidence	Medium	Medium	Lim. evidence	Medium	Medium	Lim. evidence	Lim. evidence	
Mediterrean region	High	Lim. evidence	High	High	Medium	High	High	Lim. evidence	Medium	
Tropical forest	High	Lim. evidence	N/A	Medium	Lim. evidence	N/A	Lim. evidence	Lim. evidence	N/A	
Mountain regions	High	High	N/A	High	Medium	N/A	High	Low	N/A	
Deserts	High	N/A	N/A	High	N/A	N/A	Lim. evidence	N/A	N/A	
Biodiversity hotspots	High	Lim. evidence	High	High	Lim. evidence	High	High	Lim. evidence	Not assessed	

# **Definitions of Key Words on Climate Change Ecosystem:**

A dynamic complex of plant, animal, and micro-organism communities and their non-living environment interacting as a functional unit. Ecosystems can be defined at a variety of scales, from a single pond to the globe. Humans and their activities are part of ecosystems as well.

#### **Ekotizim:**

Funktsional birlik sifatida o'zaro ta'sir qiluvchi o'simliklar, hayvonlar va mikroorganizmlar jamoalari va ularning jonsiz muhitining dinamik majmuasi. Ekotizimlarni turli miqyosda, ya'ni bitta hovuzdan tortib to globusgacha aniqlash mumkin. Inson va ularning faoliyati ham ekotizimlarning bir qismidir.

# **Definitions of Key Words on Climate Change Ecosystem services:**

The benefits (and occasionally disbenefits or losses) that people obtain from ecosystems. These include provisioning services such as food and water; regulating services such as flood and disease control; and cultural services such as recreation, ethical and spiritual, educational and sense of place.

**Ekotizim xizmatlari:** 

Odamlar ekotizimlardan oladigan foyda (va ba'zan zarar yoki yo'qotishlar). Bularga oziq-ovqat va suv kabi ta'minlash xizmatlari kiradi; suv toshqini va kasalliklarga qarshi kurash kabi xizmatlarni tartibga solish; va dam olish, axloqiy va ma'naviy, ta'lim va joy hissi kabi madaniy xizmatlar.

(Source: UNU)

### **Definitions of Key Words on Climate Change**

# **Biodiversity:**

The variability among living organisms from all sources including terrestrial, marine and other aquatic ecosystems and the ecological complexes of which they are a part; this includes diversity within species, between species and of ecosystems.

## **Biologik xilma-xillik:**

Tirik organizmlarning barcha manbalardan, shu jumladan quruqlik, dengiz va boshqa suv ekotizimlari va ular bir qismi bo'lgan ekologik komplekslari o'rtasidagi o'zgaruvchanlik; Bu turlar ichidagi, turlar orasidagi va ekotizimlarning xilma-xilligini o'z ichiga oladi.

#### **Definitions of Key Words on Climate Change**

### Well-being:

A perspective on a good life that comprises access to basic materials for a good life, health and physical well-being, good social relations, security, peace of mind, spiritual experience, and freedom of choice.

Salomatlik:

Yaxshi hayot, salomatlik va jismoniy farovonlik, yaxshi ijtimoiy munosabatlar, xavfsizlik, xotirjamlik, ruhiy tajriba va tanlash erkinligi uchun asosiy materiallardan foydalanishni o'z ichiga olgan yaxshi hayot istiqboli.

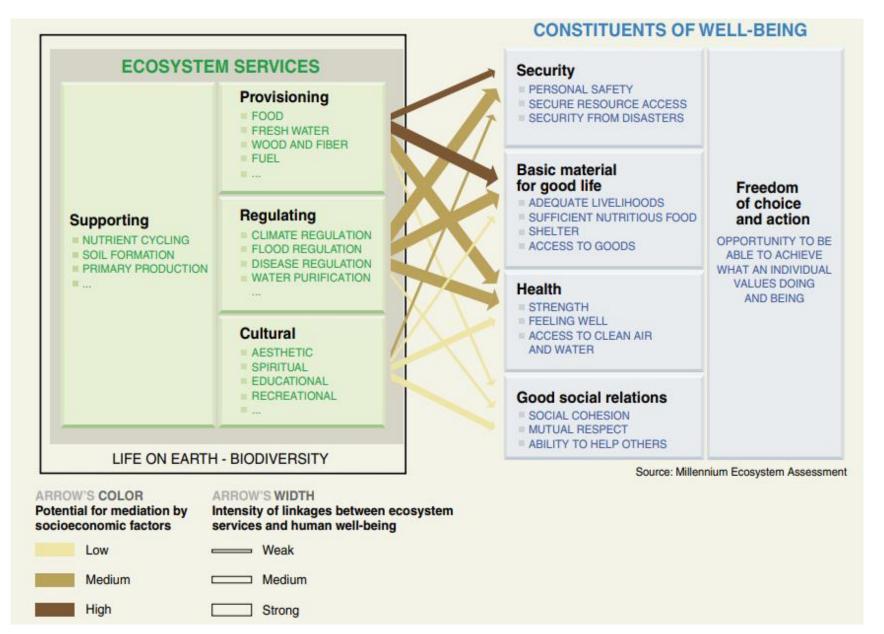
# **Definitions of Key Words on Climate Change Natural capital:**

The stock of ecosystems that yields a renewable flow of goods and services that underpin the economy and provide inputs and direct and indirect benefits to businesses and society. Natural capital includes many resources that humans and other animals depend on to live and function, which leads to a dilemma between depleting and preserving those resources.

#### **Tabiiy kapital:**

Iqtisodiyotni ta'minlovchi va korxonalar va jamiyatga to'g'ridan-to'g'ri va bilvosita foyda keltiradigan tovarlar va xizmatlarning qayta tiklanadigan oqimini keltirib chiqaradigan ekotizimlar zaxirasi. Tabiiy kapital inson va boshqa hayvonlarning yashashi va faoliyatiga bog'liq bo'lgan ko'plab resurslarni o'z ichiga oladi, bu esa ushbu resurslarni tugatish va saqlash o'rtasidagi dilemmaga olib keladi.

#### **Ecosystem Services and Well-being**



(Reference) <u>https://www.millenniumassessment.org/documents/document.356.aspx.pdf</u>

#### 2. Risk related to Climate Change

#### What is IPCC?

ipcc

REPORTS SYNTHESIS REPORT WORKING GROUPS ACTIVITIES NEWS CALENDAR

∂ FOLLOW

& SHARE

#### About the IPCC

The Intergovernmental Panel on Climate Change (IPCC) is the United Nations body for assessing the science related to climate change.

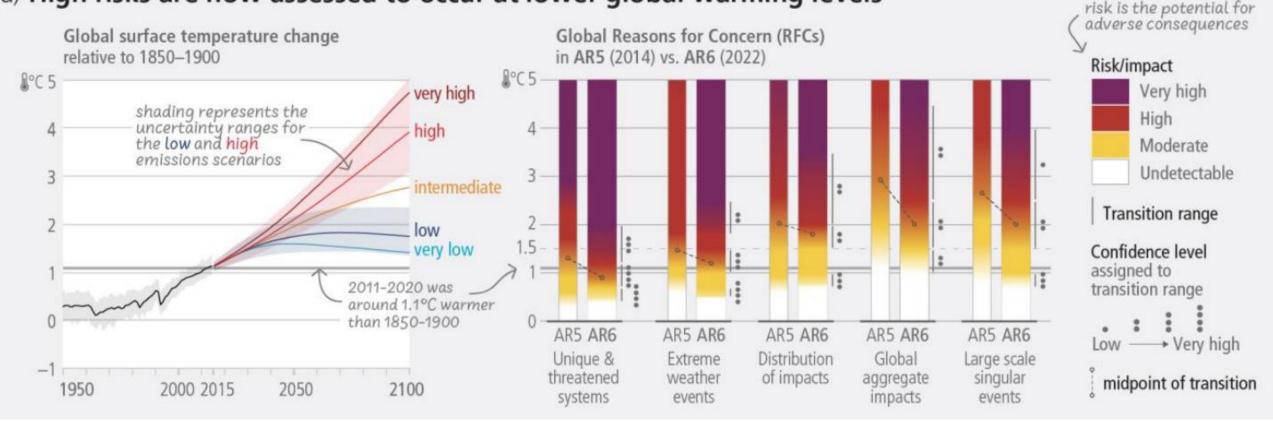
OVERVIEW\_ HISTORY STRUCTURE PREPARING REPORTS GENDER AD-HOC AND TASK GROUPS FUTURE WORK SCHOLARSHIP ENGAGE CONTACT

https://www.ipcc.ch/

### **IPCC 6th Assessment Report (AR6)**

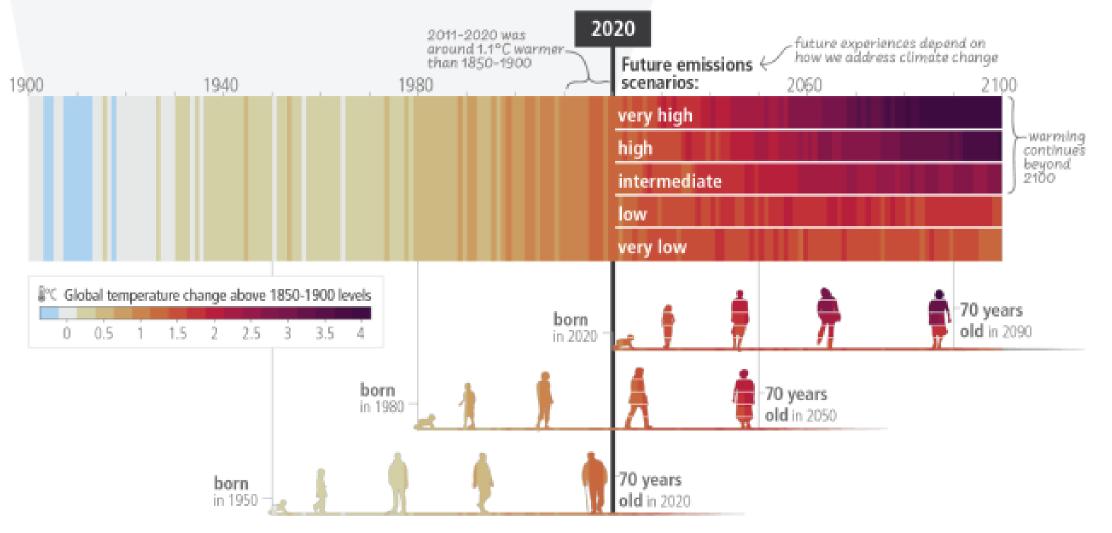
#### Risks are increasing with every increment of warming

#### a) High risks are now assessed to occur at lower global warming levels



### **IPCC 6th Assessment Report (AR6)**

c) The extent to which current and future generations will experience a hotter and different world depends on choices now and in the near-term

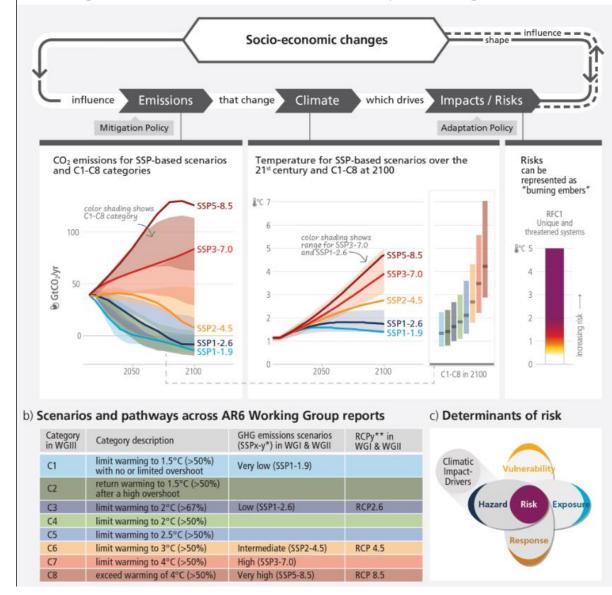


#### https://report.ipcc.ch/ar6syr/pdf/IPCC\_AR6\_SYR\_SPM.pdf

#### **AR6** Assumptions

Scenarios and warming levels structure our understanding across the cause-effect chain from emissions to climate change and risks

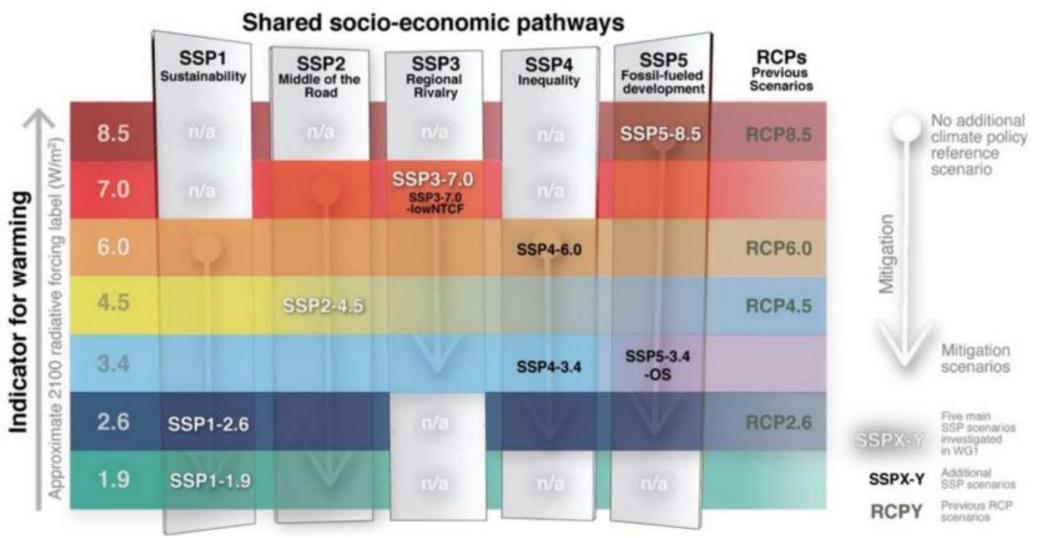
a) AR6 integrated assessment framework on future climate, impacts and mitigation



<sup>(</sup>Reference) IPCC AR6

#### **AR6** Assumptions

# SSP-RCP scenarios used in IPCC-AR6

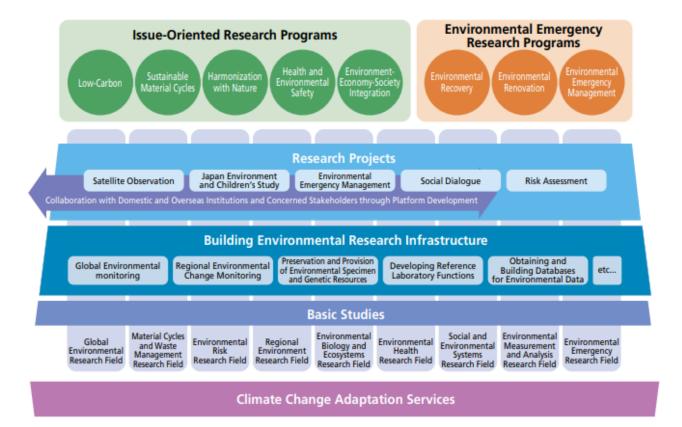


(Reference) IPCC AR6

#### NIES, CCCA and AP-PLAT

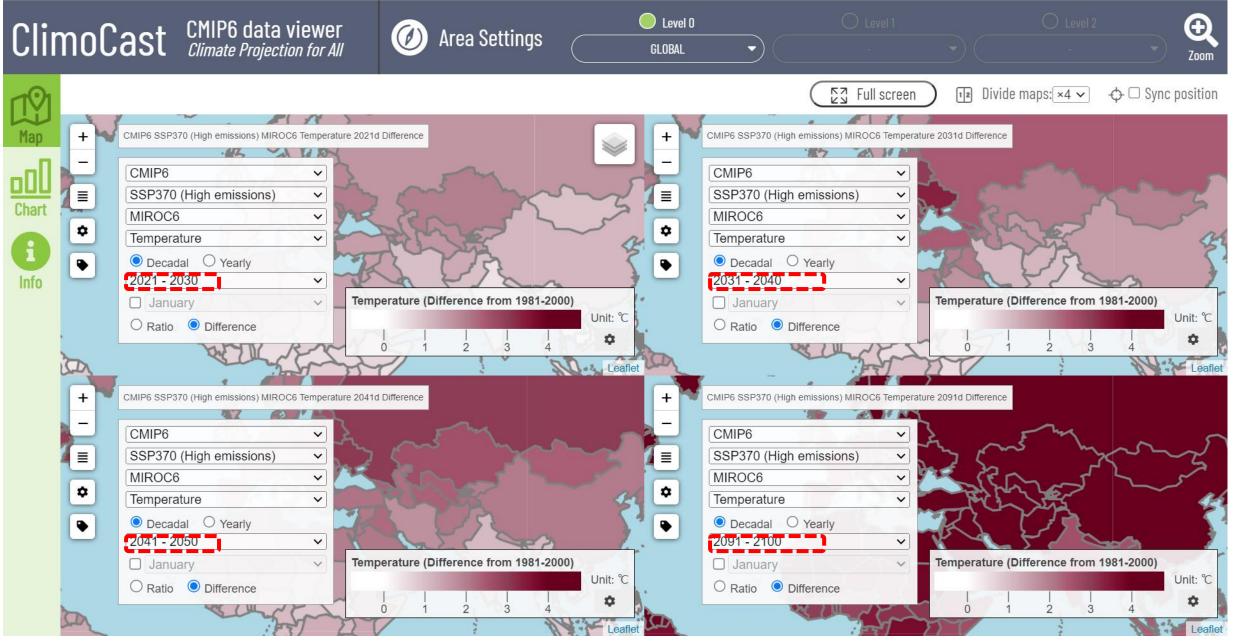


#### **Overview of NIES Initiatives**



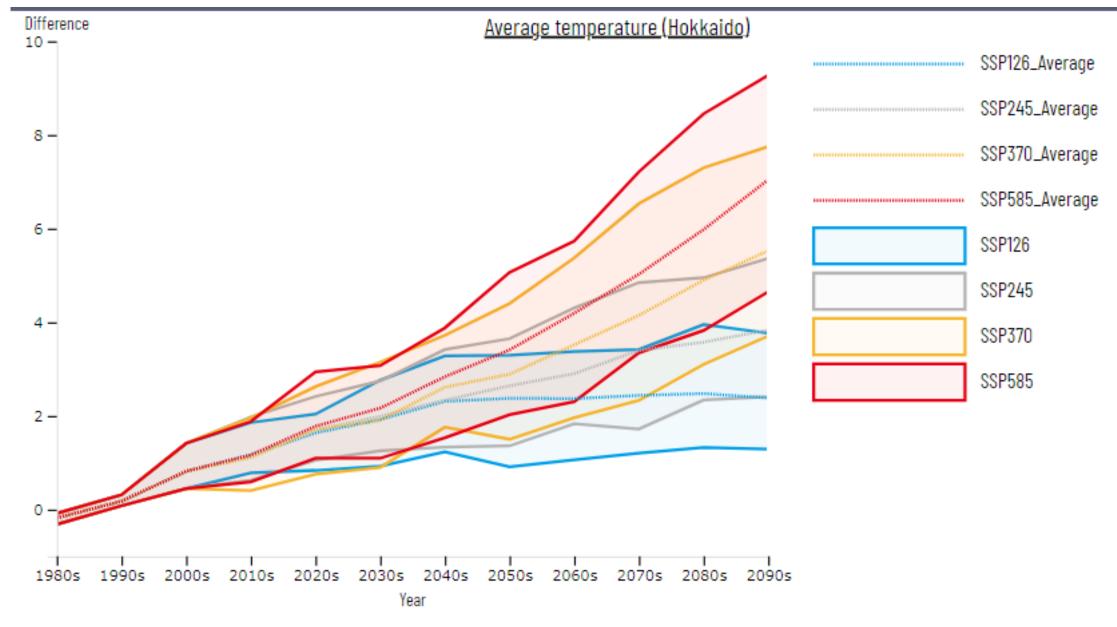
Collection, Processing, and Dissemination of Environmental Information

#### **Temperature increase forecast from 2020 to 2100 by ClimoCast**



#### (Reference) <u>https://ap-plat.nies.go.jp/index.html</u>

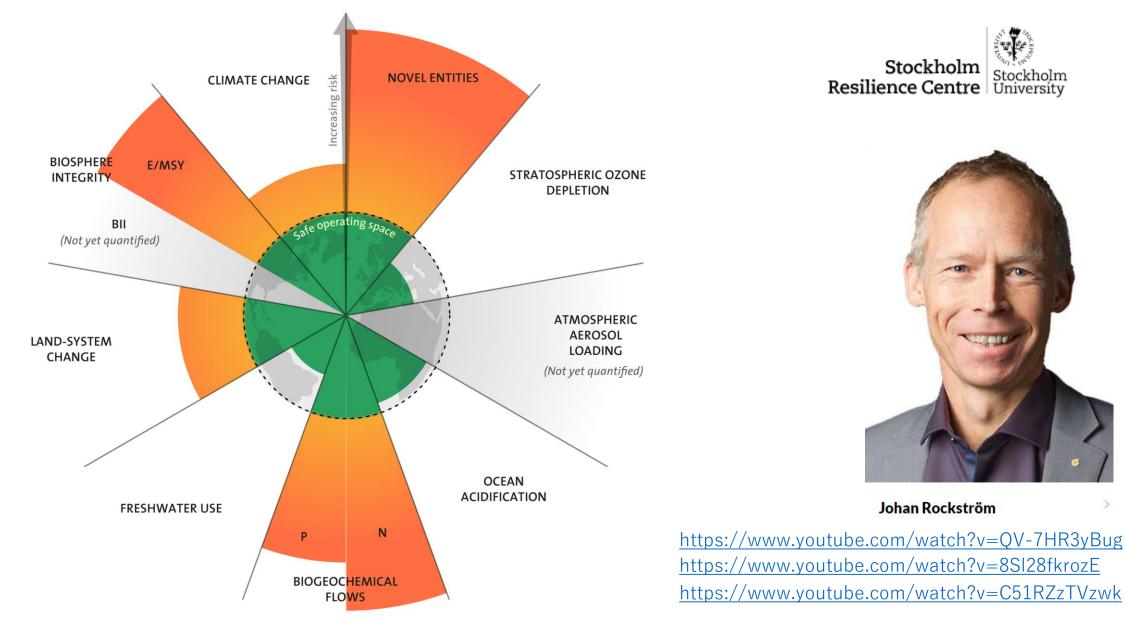
#### **Temperature increase forecast of Hokkaido**



(Reference) <u>https://ap-plat.nies.go.jp/index.html</u>

#### **Planetary Boundaries**

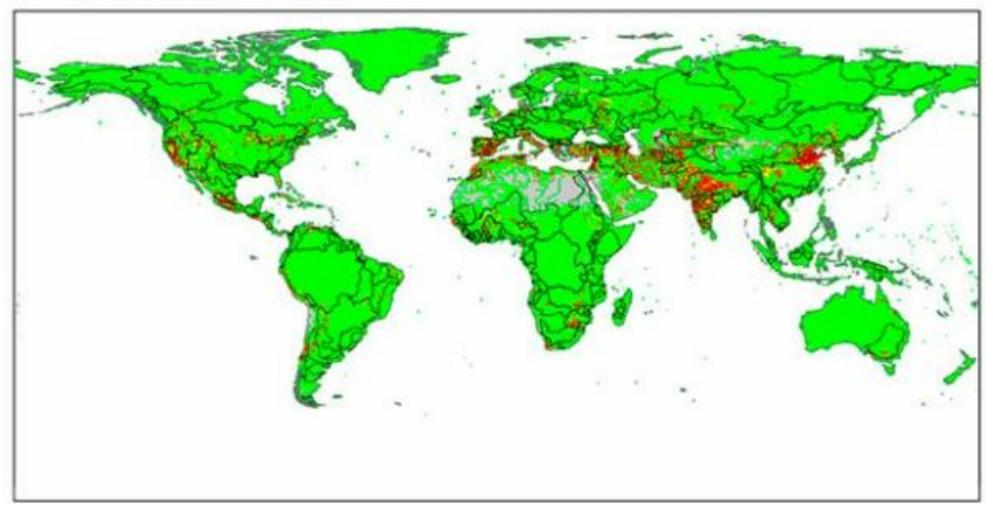
#### https://www.youtube.com/watch?v=RgqtrlixYR4



https://www.stockholmresilience.org/research/planetary-boundaries.html

### **Planetary Boundaries**

#### ) Freshwater use



Beyond zone of uncertainty (high risk)

In zone of uncertainty (increasing risk)



https://www.science.org/doi/10.1126/science.1259855

#### **Global Warming Vulnerable Tipping Points**

**Circulation Patterns** Committed global warming (>2°C) commits most, most likely past tipping **Biosphere Components** Thawing permafrost is emitting CO2, methane & nitrous oxide Permafrost thaw creates heat **Cascading Arctic** becoming irreversible Arctic switched from carbon sink to source (2017) self reinforcing tipping points Arctic Sea Ice Tipped Greenland Permafrost Ice Sheet Permafrost Boreal forest die back Boreal Boreal Forests massive carbon Forests Methane Clathrates Megadrought **Extreme** weather Atlantic Jet Stream Thermohaline SW North Circulation America Indian Sahara Greening? Methane Summer **Dust Source** Clathrates Sahel Drying? Monsoon Shut-down? West African Tropical Amazon Monsoon El Niño-Coral Southern Oscillation Rainforest Reefs Amazon switched from carbon sink to source (2017) Global warming increases El Ninos increasing heat waves, fires Amazon forest die back and drought massive carbon Marine Biological Oceans Carbon Pump? West Antarctic **East Antarctic** TippedIce Sheet **Basins?** Adapted from Potsdam Climate Institute

Oceans: Heating, Acidification & Deoxygenation

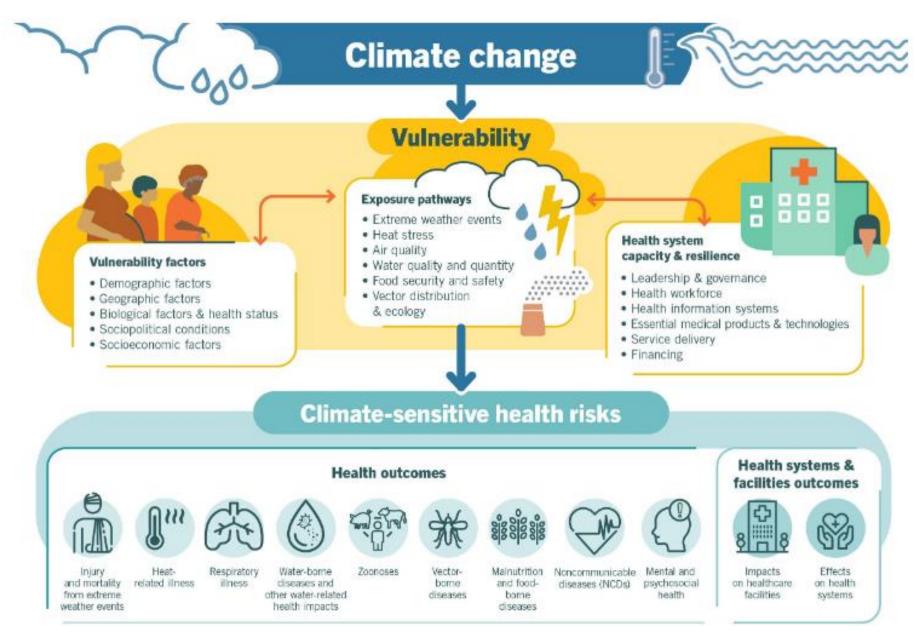
Adapted from Potsdam Climate Institute Tipping Elements the Achilles Heels of the Earth System

https://www.pik-potsdam.de/en/output/infodesk/tipping-elements

**Cryosphere Entities** 

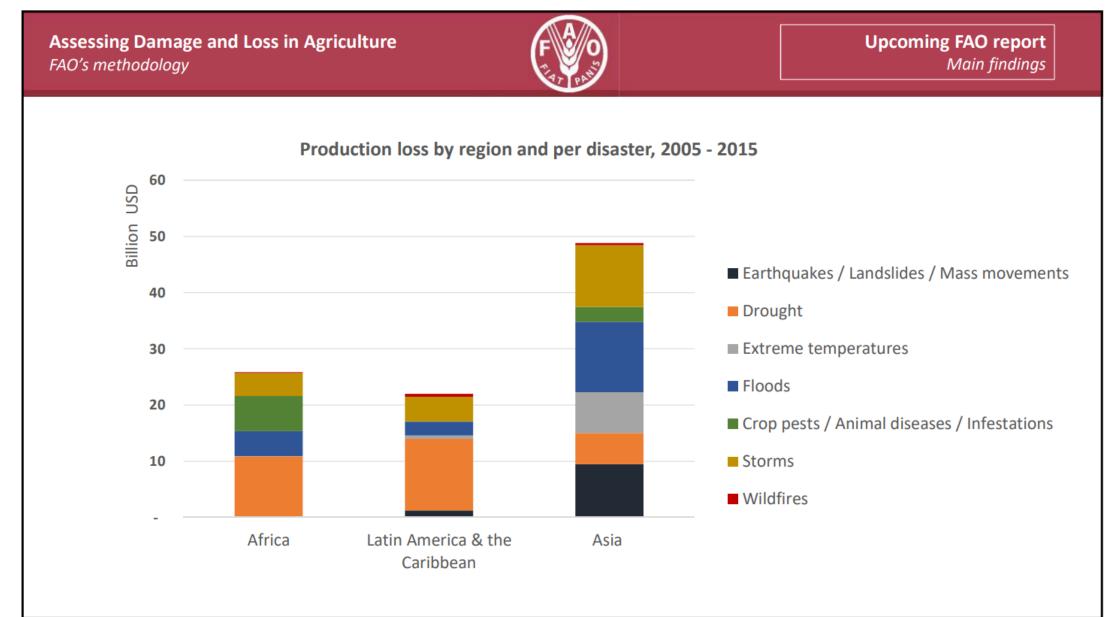
#### **3. Climate Change Impact**

#### **Climate Change impact on Human Health**



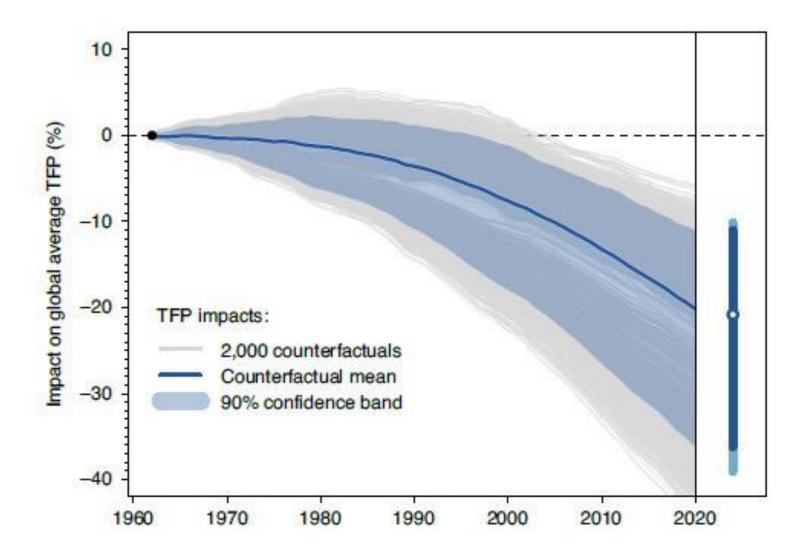
(Reference) https://www.who.int/news-room/fact-sheets/detail/climate-change-and-health

#### **Climate Change impact on Food Security (Agriculture Loss)**



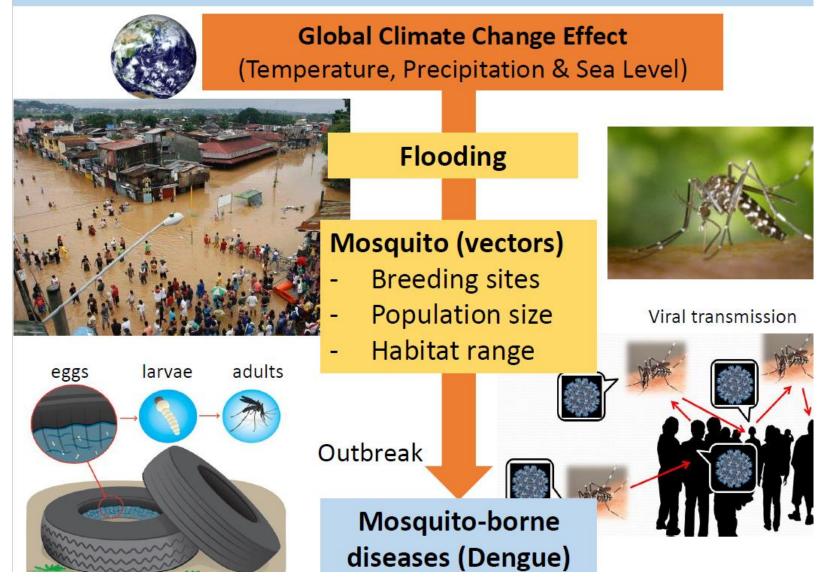
(Reference) https://unece.org/fileadmin/DAM/stats/documents/ece/ces/ge.33/2017/mtg3/5\_4\_Assessing\_Damage.pdf

# Agricultural productivity growth has slowed by more than 20% because of climate change



#### **Climate Change impact on Dengue**

#### **IMPACTS OF CLIMATE CHANGE ON DENGUE**

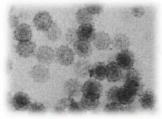


(Reference) WHO

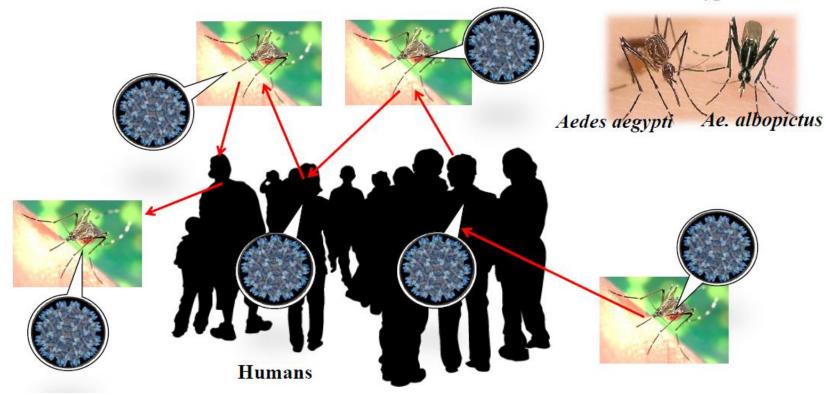
#### **Dengue fever at a glance**

#### WHAT IS DENGUE?

It is a viral infection transmitted by the bite of an infected female *Aedes* mosquito (WHO, 2012)

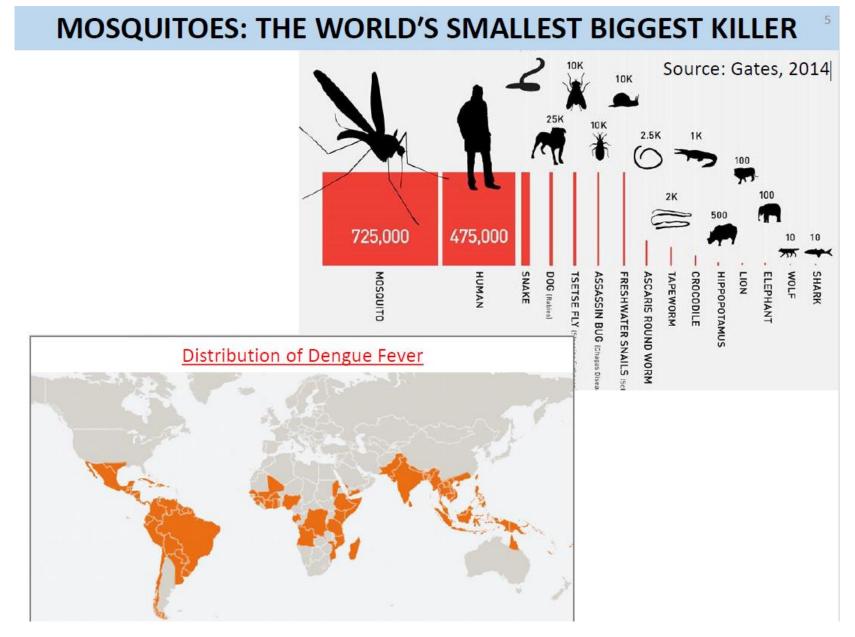


Dengue Virus (DENV) Has 4 serotypes



(Reference) WHO

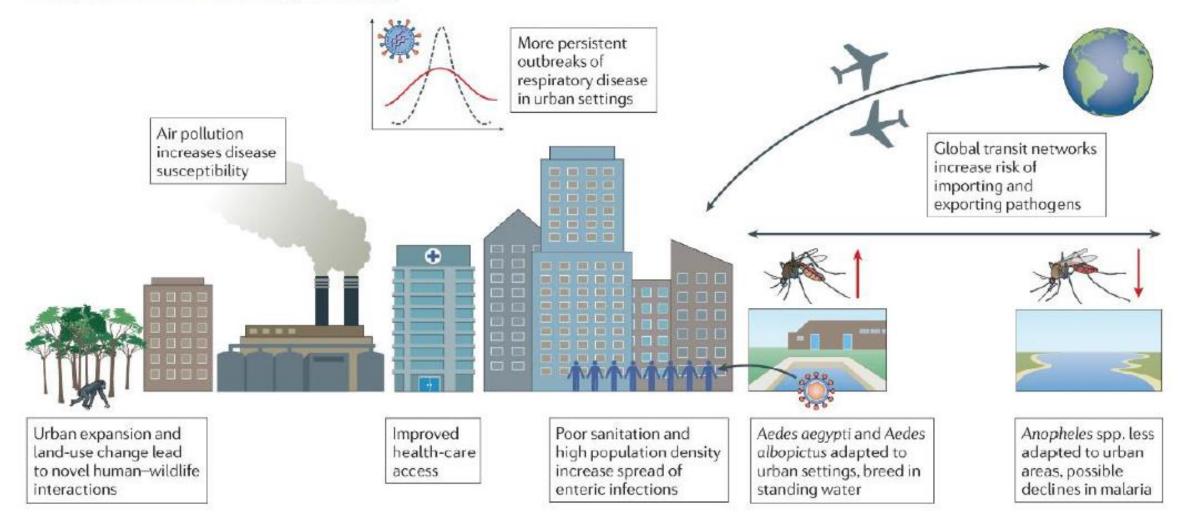
#### **Dengue fever at a glance**



(Reference) Merinda and Bill Gates Foundation

#### **Urbanization and Land-use change contribute to Infectious Diseases**

From: Infectious disease in an era of global change



(Reference) <u>https://www.nature.com/articles/s41579-021-00639-z</u>

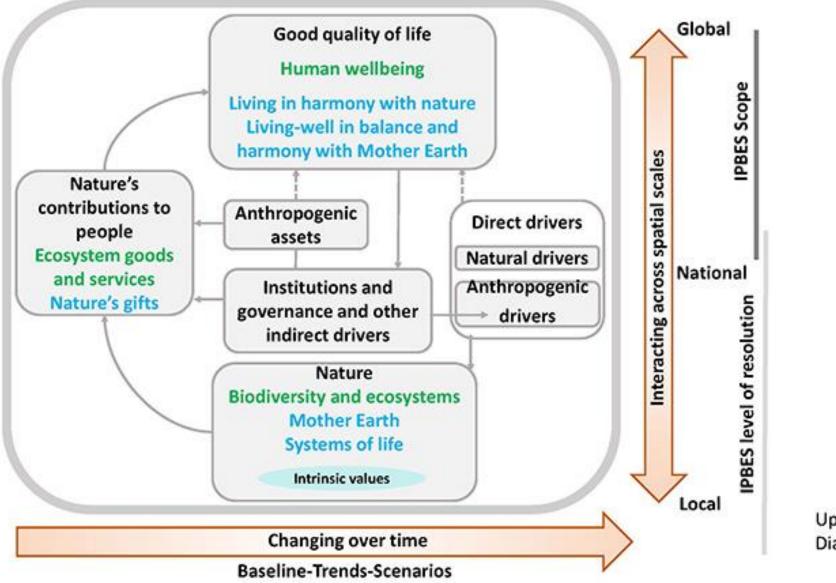
#### 4. Risk related to biodiversity

#### What is IPBES?





### The conceptual framework of IPBES



Updated from Diaz et al., 2015

https://www.ipbes.net/conceptual-framework

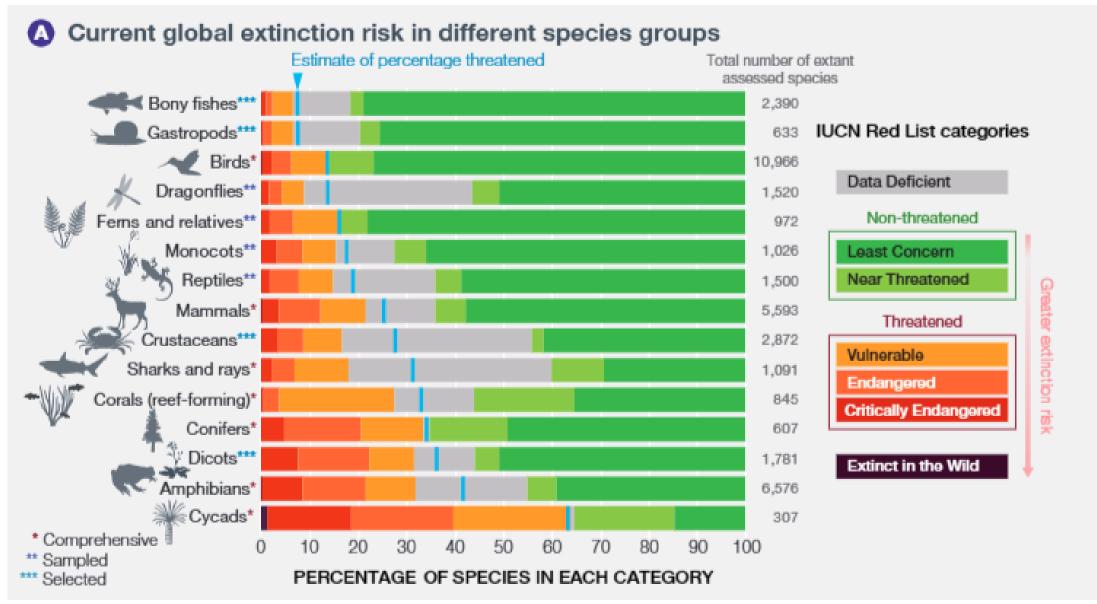
#### **Biodiversity Issues The conceptual framework**



https://www.youtube.com/watch?v=cOfWyCkcSvg

https://redd.unfccc.int/files/annual\_newsletter\_for\_redd\_\_2022-23.pdf

### **Biodiversity Issues**



### **5. Sustainability Management becomes effective by participating in UN Global Compact and PSI**

### **Definition of Sustainability Management**

Sustainability management of life insurance company refers to the practice of integrating environmental, social, and governance (ESG) factors into the business operations and decision-making processes of such companies. This involves considering the impact of the company's activities on the environment, society, and economy, as well as assessing the risks and opportunities associated with ESG issues.

In the context of life insurance companies, sustainability management may involve strategies such as investing in renewable energy, promoting social responsibility through community engagement programs, and ensuring ethical governance practices. By adopting sustainable practices, life insurance companies can not only minimize their negative impact on the environment and society, but also enhance their long-term financial performance and reputation.

Sustainability management in the context of a general insurance company involves strategic practices and initiatives aimed at ensuring the long-term viability, ethical responsibility, and positive impact of the company on society and the environment. Here are some key aspects of sustainability management for life insurance companies:

- <u>Stakeholder Engagement</u>: General insurance companies engage with various stakeholders, including customers, employees, investors, regulators, and communities. By understanding their expectations and concerns, companies can align their strategies with sustainable practices.
- <u>Environmental, Social, and Governance (ESG) Integration:</u> ESG factors play a crucial role in sustainability management. Companies consider environmental impact (E), social responsibility (S), and governance practices (G) when making business decisions. For instance, they may invest in environmentally friendly projects, promote diversity and inclusion, and maintain transparent governance structures.
- <u>**Risk Management:**</u> Sustainability management involves identifying and mitigating risks related to environmental changes, regulatory compliance, and social issues. Insurance companies assess climate risks, cybersecurity threats, and other challenges to ensure long-term stability.
- **<u>Product Innovation:</u>** Companies develop insurance products that align with sustainability goals. For example, they may offer policies related to renewable energy, climate resilience, or health and wellness.
- <u>Corporate Social Responsibility (CSR)</u>: General insurers actively participate in CSR initiatives. They contribute to community development, disaster relief efforts, and education programs. CSR activities enhance the company's reputation and social impact.
- Ethical Investment and Finance: ESG investment and finance contribute to both a sustainable society and increased corporate value. By investing in companies with strong ESG practices, insurers support positive outcomes while improving investment returns

### What is Sustainability Management?



### What is the Risk arising from neglecting Sustainability matters?



**UN Global Compact** 

**UNEP FI Principles for Sustainable Insurance (PSI)** 

### Sustainability Reporting will become popular as Financial Disclosure



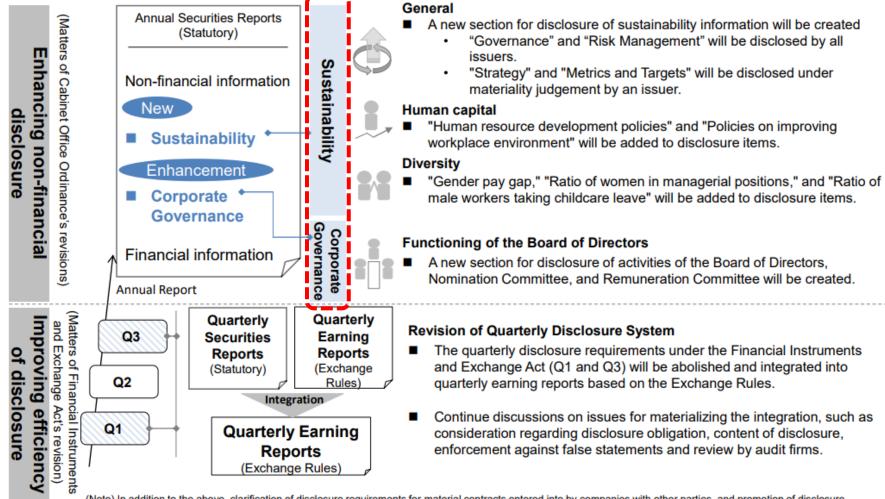
https://www.fsb-tcfd.org/

https://tnfd.global/wp-content/uploads/2023/08/Recommendations\_of\_the\_Taskforce\_on\_Nature-related\_Financial\_Disclosures\_September\_2023.pdf?v=1695118661

### **Non-Financial Information Disclosure under discussions**

#### Summary of Report by the Working Group on Corporate Disclosure of the Financial System Council

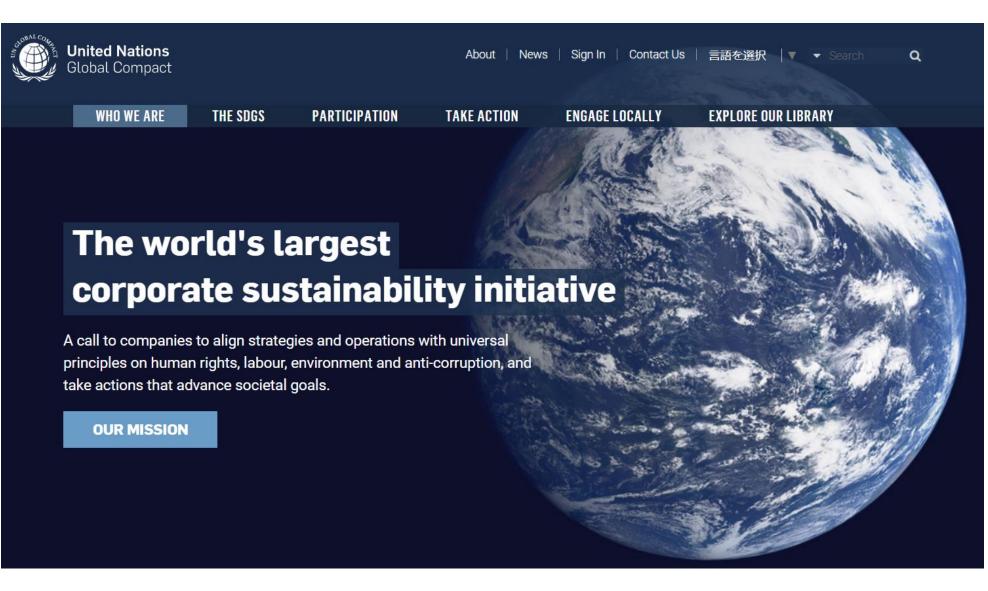
The Working Group on Corporate Disclosure has discussed enhancing disclosure of non-financial information and improving efficiency of disclosure in light of recent changes in economic and social circumstances. The summary below is based on the discussions.



(Note) In addition to the above, clarification of disclosure requirements for material contracts entered into by companies with other parties, and promotion of disclosure in English have been also summarized.

#### https://www.fsa.go.jp/singi/singi\_kinyu/tosin/20220613/03.pdf

### **UN Global Compact**



UN Global Compact Participants (as of April 4<sup>th</sup> 2024)

# **24,219** PARTICIPANTS





### 23 Companies from Uzbekistan 242 Insurance Companies involved from worldwide (8 from Japan)

https://unglobalcompact.org/what-is-gc

#### 23 results

50 per page

NAME \$	TYPE \$	SECTOR \$	COUNTRY \$	JOINED ON
Joint-stock commercial bank "Business development bank"	Company	Banks	Uzbekistan	16-Jan-2024
Montfort Eurasia	Small or Medium-sized Enterprise	Media	Uzbekistan	08-Dec-2023
<b>Consulting Business Management LLC</b>	Small or Medium-sized Enterprise	Diversified	Uzbekistan	14-Aug-2023
JV "Ernst and Young Advisory" LLC	Small or Medium-sized Enterprise	Diversified	Uzbekistan	16-May-2023
Chamber of Commerce and Industry of Uzbekistan	NGO Local	Not Applicable	Uzbekistan	07-Mar-2023
"Uzbek Industrial and Construction Bank" Joint-Stock Commercial Bank	Company	Banks	Uzbekistan	20-Feb-2023
American Chamber of Commerce in Uzbekistan	NGO Local	Not Applicable	Uzbekistan	29-Jan-2023
Xplorence	Small or Medium-sized Enterprise	Industrial Support Services	Uzbekistan	14-Dec-2022
Alkes Research	Small or Medium-sized Enterprise	Finance and credit services	Uzbekistan	14-Dec-2022

"Five Moon and Co" Ltd	Small or Medium-sized Enterprise	Industrial Support Services	Uzbekistan	12-Dec-2022
ADVANCED FINANCIAL SOLUTION RESEARCH LLC	Small or Medium-sized Enterprise	Diversified	Uzbekistan	30-Nov-2022
TAXIRJONOV UMIDJON DALASI	Small or Medium-sized Enterprise	Diversified	Uzbekistan	30-Nov-2022
ROZMETOV Z M" MChJ	Company	Food Producers	Uzbekistan	11-Nov-2022
SAM-ANTEP-GILAM LLC	Company	Diversified	Uzbekistan	11-Nov-2022
<b>"UZTEXTILEPROM" - UZBEKISTAN TEXTILE AND GARMENT INDUSTRY ASSOCIATION</b>	Business Association Local	Not Applicable	Uzbekistan	07-Nov-2022
Shah Polan Cross-Sector Group	Company	Diversified	Uzbekistan	06-Sep-2022
Black Swan Consulting	Small or Medium-sized Enterprise	Diversified	Uzbekistan	27-Jul-2022
British Management University	Academic	Not Applicable	Uzbekistan	31-May-2022
Uzbekistan Food Industry Association (UFIA)	NGO Local	Not Applicable	Uzbekistan	04-Mar-2022
HR Capital Consulting	Small or Medium-sized Enterprise	Industrial Support Services	Uzbekistan	06-Feb-2022
Artel Electronics LLC	Company	Household Goods & Home Construction	Uzbekistan	28-Nov-2021
Silverleafe, LLC	Company	Diversified	Uzbekistan	14-Jul-2021
FE Anglesey Food LLC	Company	Retailers	Uzbekistan	07-Jun-2021

### **UN Global Compact 10 Principles**

Human Rights	Principle 1	Businesses should support and respect the protection of internationally proclaimed human rights; and
Human Kights	Principle 2	make sure that they are not complicit in human rights abuses.
	Principle 3	Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining;
Labour	Principle 4	the elimination of all forms of forced and compulsory labour;
	Principle 5	the effective abolition of child labour; and
	Principle 6	the elimination of discrimination in respect of employment and occupation.
	Principle 7	Businesses should support a precautionary approach to environmental challenges;
Environment	Principle 8	undertake initiatives to promote greater environmental responsibility; and
	Principle 9	encourage the development and diffusion of environmentally friendly technologies.
Anti-Corruption	Principle 10	Businesses should work against corruption in all its forms, including extortion and bribery.

https://unglobalcompact.org/what-is-gc

### UN Global Compact How will I benefit?

**It's good for business.** Corporate and organizational success requires stable economies and healthy, skilled and educated workers, among other factors. And sustainable companies experience increased brand trust and investor support.

It's good for society – and business really can make a difference. Companies offer fresh ideas and scalable solutions to society's challenges – exactly what we need to create a better world. More than 16,000 business participants and 3,800 non-business participants in the UN Global Compact are already changing the world. They're helping alleviate extreme poverty, address labour issues, reduce environmental risks around the globe, and more. See who is involved.

JOIN THE UN GLOBAL COMPACT

#### CEOs agree, SUSTAINABILITY MATTERS

93%

Important to **the future success** of their business

80%

A route to **competitive advantage** in their industry

An opportunity for **growth** and innovation

Source: UN Global Compact-Accenture CEO Study

### What is Sustainable Insurance?

Sustainable insurance is a strategic approach where all activities in the insurance value chain, including interactions with stakeholders, are done in a responsible and forward-looking way by identifying, assessing, managing and monitoring risks and opportunities associated with environmental, social and governance issues.

Sustainable insurance aims to reduce risk, develop innovative solutions, improve business performance, and contribute to environmental, social and economic sustainability.

### **Benefits to Members**

#### Members have opportunities to:

- Participate in a rich work programme to enhance market practice in sustainable finance and learn about emerging approaches across banking, insurance and investment.
- Join industry and thematic working groups and collaborative projects to develop guidance on integrating sustainability.
- Co-develop or benefit from practical resources to identify and address environmental, social and governance (ESG) issues in core business lines.
- Deepen expertise in topics such as nature and climate-related risk management, circular economy finance, realigning portfolios for the low-carbon transition, and emerging sustainable finance policies and regulations such as taxonomies to classify sustainable economic activities and inform strategies.
- Access ground-breaking research and learn how to embed impact assessment and science-based scenarios in target-setting.
- Engage in our network to exchange good practice across banking, insurance and investment peers and stay on top of issues that matter to clients, stakeholders.
- Participate in structured peer learning, knowledge sharing and capacity building activities.
- Join ambitious coalitions to scale up the financial sector's contribution to implementing UN-led agreements to protect society and our planet, not least the UN Sustainable Development Goals, Paris Agreement on Climate Change and Global Biodiversity Framework.
- Gain preferential access to UNEP FI training and sustainable finance events that showcase leadership across the finance sector.
- Join regional activities to explore topics and exchange with peers most relevant to the geographical context in which your business operates.
- Gain early access to learning outcomes by participating in consultations or webinars prior to launches.
- Join Annual General Meetings to explore industry developments with UNEP FI's Global Steering Committee and Secretariat.

#### Join us to be part of leadership in sustainable finance and a global community working to upgrade ways of doing finance for an inclusive, resilient future.

**PSI market events:** Shaping the global sustainable insurance agenda V

PSI Principles for Sustainable Insurance







The UK



Switzerland



Germany



Costa Rica



Colombia



Brazil



Morocco



South Africa



The Philippines



Australia

https://www.youtube.com/watch?v=HCDXw2sTz0U

The insurance industry and sustainable development: A UN system-wide agenda

(A)

environment

**UN Environment** 



Principles for Sustainable Insurance



Affairs

International **UN** DESA Labour Organization UN Dept. of **Economic & Social** 





World Health Organization



**UN Human Settlements Programme** 



**UN Office for Disaster Risk Reduction** 



**UN Conference on Trade** & Development

24

PSI Office of the UN High Commissioner Principles for Sustainable Insurance



**UN Framework** 

Convention

on Climate Change

GLOBAL C

**UN Global Compact** 

**UN Development** 

Programme

UNITED NATIONS

FFICE OF THE NIGH COMMISSIONER

for Human Rights

Food & Agriculture Organization

World Food Programme



**UN Educational**, Scientific & Cultural Organization

WMO

World

Meteorological

Organization

6. Examples of Sustainability management of insurance companies in Europe, US and Japan

- CEO message on Sustainability Management
- Purpose/Vision/Value of the Company
- Sustainability Strategy
- Sustainability Marketing of the Company

### **CEO message on Sustainability Management (AXA)**





**Expand** health and protection businesses

Simplify customer experience and accelerate efficiency

Strengthen underwriting performance

Sustain our climate leadership position

**Grow** cash-flows across the Group

### **Our Climate Change & Biodiversity Strategy**

SUSTAINABILITY

Investments, insurance, operations, thought leadership, discover our strategy and our efforts to fight climate change and biodiversity loss.

https://www.axa.com/en/about-us/strategic-plan

### **CEO message on Sustainability Management (AXA)**

## Reinventing insurance: An inclusive business model in practice

Adapting insurance to the needs of emerging customers involves reinventing our business model to overcome barriers of cost, access, understanding and trust. AXA Emerging Customers has adapted products and distribution strategy to our target segment. For this, the products must be:



https://www.axa.com/en/commitments/axa-emerging-customers-business-with-social<sup>7</sup>-impact

### **Purpose/Vision/Value of the Company at a glance**

	AXA	Allianz	Generali	Prudential plc	Prudential Financial
Purpose Mission	To act for human progress by protecting what matters.	We secure your future	To enable people to shape a safer and more sustainable future by caring for their lives and dreams	To help people get the most out of life, by making healthcare affordable and accessible and by promoting financial inclusion	We make lives better by solving the financial challenges of our changing world
Vision Aspiration Ambition Principles	services complementing the	To be the trusted partner for protecting and growing your most valuable assets	Be a Lifetime Partner to our Customers	We put customers first, act with integrity, embrace a growth mindset and invest in all our communities	•We do the right thing •We take a long-term perspective •We win with talent, culture and execution •We make and keep promises
Value Focus	• Courage • Integrity • One AXA • <u>Custome</u> r First	<ul> <li>True Customer Centricity</li> <li>Digital by Default</li> <li>Technical Excellence</li> <li>Growth Engine</li> <li>Inclusive Meritocracy.</li> </ul>	•Deliver on the promise •Value our people •Be Open •Live the Community	• Ambitious • Curious • Empathetic • Courageous • Nimble	• Worthy of Trust • Customer Focused • Respect for Each Other • Winning with Integrity

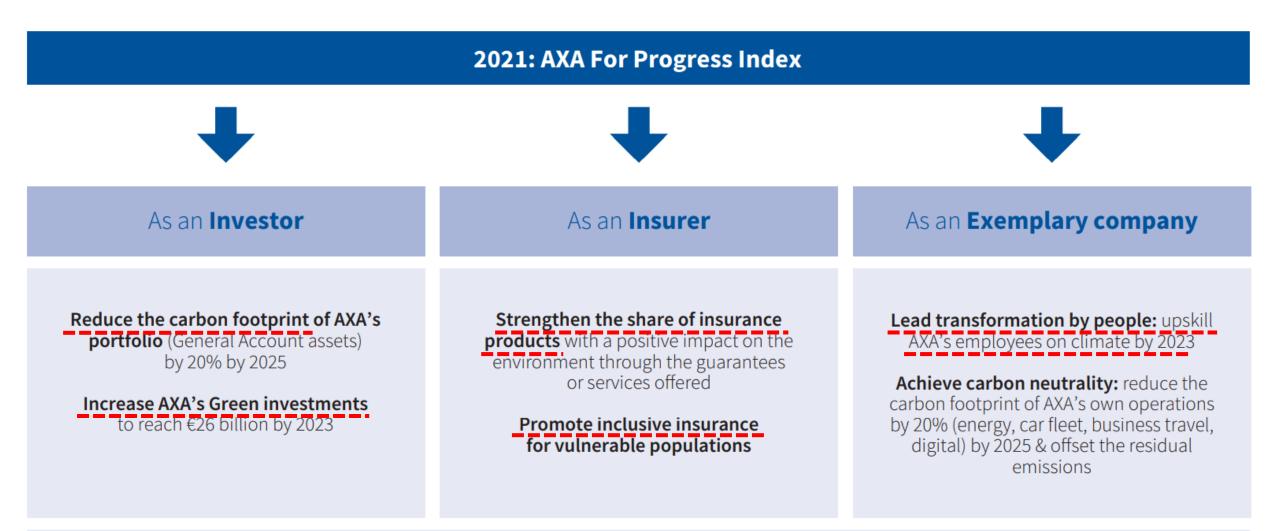
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### **Purpose/Vision/Value of the Company at a glance**

	Tokio Marine	SOMPO	MS&AD	Dai-ichi Life Holdings
Purpose Mission	Protecting our customers and society in times of need	Create a society in which every person can live a healthy, prosperous and happy life in one's own way with "A Theme Park for Security, Health & Wellbeing"	To contribute to the development of a vibrant society and help secure a sound future for the planet by enabling safety and peace of mind through the global insurance and financial services business	Partnering with you to build a brighter and more secure future
Vision Aspiration Ambition Principles	People     Culture     Diversification	Rather than merely assisting customers in times of injury or accident, we will be a constant presence at their side—a partner who enhances every day	To create a world-leading insurance and financial services group that consistently pursues sustainable growth and enhances corporate value	
Value Focus	<ul> <li>Look Beyond Profit</li> <li>Empower Our People</li> <li>Deliver On Commitments</li> </ul>	<ul> <li>Protect people from future risks facing the society</li> <li>Create a future society for healthy and happy lives</li> <li>Foster the ability to change the future society with diverse talents and connections</li> </ul>	• Customer Focus • Integrity • Teamwork • Innovation • Professionalism	We care We do what's right We innovate

	Source	Integrated Annual Report 2023 <u>https://www.tmhcc.com/en- us/about-us/our-vision</u>	Integrated Annual Report 2023 https://www.sompo- hd.com/en/company/brand/	Integrated Report 2023	<u>https://www.dai-ichi-life-</u> <u>hd.com/en/about/aims/purpose.html</u>
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### **Sustainability Strategy of the Company (AXA)**



A transversal consolidated indicator: the DJSI / Corporate Sustainability Assessment (CSA) ranking

https://www-axa-com.cdn.axa-contento-118412.eu/www-axa-com/e3f52b5e-d4aa-4fc8-8bcd-f432df86e804 axa urd 2021 en accessible.pdf

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### Sustainability Strategy of the Company (AXA's KPI)

		Results and Objectives				
Means or key performance indicator for monitoring	Unit	Result 2021	Result 2020	Result 2019	Target	Timeline
Reduce the carbon footprint of AXA's portfolio (General Accounts assets)	t CO₂/EV €m	Calculation in progress <sup>(a)</sup>	66.06	69.84	-20%	2019– 2025
Increase AXA's Green investments	€ billion	22.6	16.1	11.7	26	2023
Strengthen the share of insurance products with a positive impact on the environment through the guarantees or services offered	€ billion Revenue	Calculation in progress <sup>(a)</sup>	1.1	n/a	Target in progress	2023
Promote inclusive insurance for vulnerable populations	Million customers	10.6	n/a	n/a	target in progress	2023
Reduce the carbon footprint of AXA's own operations (energy, car fleet, business travel, digital) and offset the residual emissions	t CO <sub>2</sub> eq	84,945	110,017	216,536	-20%	2019– 2025
Lead transformation by people: upskill employees on climate by 2023	Share of current permanent employees <sup>(b)</sup>	n/a	n/a	n/a	100%	2023
The DJSI/The Corporate Sustainability Assessment (CSA) ranking	Percentile ranking in DJSI	97 <sup>th</sup>	99 <sup>th</sup>	97 <sup>th</sup>	95 <sup>th</sup> – 99 <sup>th</sup>	Annually

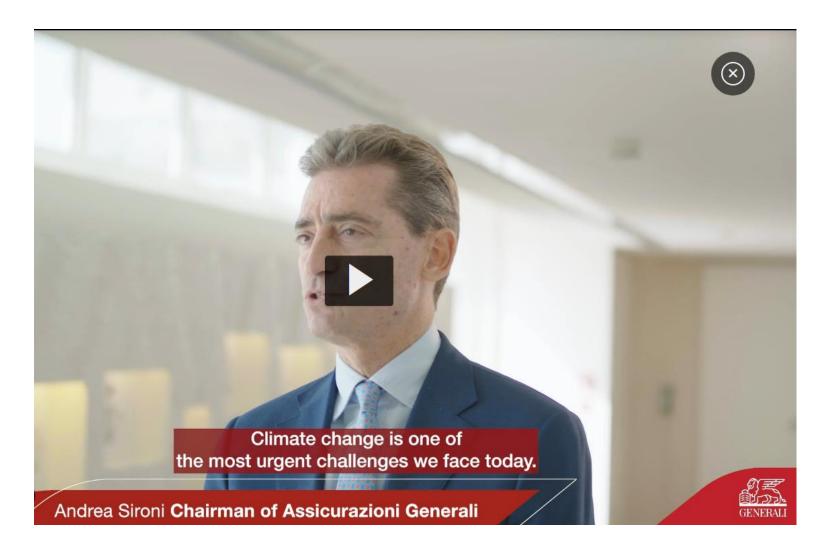
NA: Not Available

(a) The result of this indicator will be available in AXA's 2022 Climate/TCFD Report.

(b) According to SDR scope.

### **Sustainability Marketing of the Company (Generali)**

### "A tree for a shareholder" Project





https://www.generali.com/governance/annual-general-meeting/a-tree-for-a-shareholder

### **Sustainability Marketing of the Company (MS&AD)**

#### Indonesia Reforestation Project Video (subtitled in English)



https://www.ms-ins.com/english/company/csr/environment/rainforest/

https://www.ms-ad-hd.com/en/ir/library/disclosure/main/015/teaserItems2/0/link/MSAD\_2022\_E2.pdf

### This is the end of the presentation.

Thank you for listening to my presentation.